

Dear Owner/President of Advantage Construction Inc.

On behalf of the Silverthorn Estates residents and Board of Directors, I want to express our appreciation and thanks to Josh Lungstrom, Matt Vilven and all the Advantage Construction workers who did an excellent job replacing roofs, siding and windows in our community!

In July 2019, a major storm with hail damaged roofs, siding and windows throughout our community. The damage was covered through our Association insurance with American Family Insurance. The Board vetted companies to do the repairs, but we knew from the start that in selecting Advantage Construction, we had the right company to do the work. Here are some examples of how both Josh and Matt went the extra mile to give us great service:

- Josh and Matt impressed everyone with their knowledge and expertise and their willingness to share this with us.
- ~~At the beginning of the process,~~ Josh and Matt were here at night shining flashlights on our siding to detect hail damage dimples.
- When the insurance adjuster was here, they were hooked to his hip in order to be sure he observed all the damage they had marked. This up front work was a major reason we received a very good insurance settlement.
- Both Josh and Matt were extremely responsive to questions and requests from both the Board and residents.
- We received a number of comments from the residents about how professional and courteous Josh, Matt and Advantage Construction workers were throughout the whole process.
- After completing one of our resident's roof, they had someone examine the work and found that a vent from the bathroom had been moved. They went up into the attic and found it have been completely disconnected and then reconnected it.

Silverthorn Estates is committed to maintaining an attractive and well run community of homes. We take pride in hiring the right vendors for our complex and, in return, we are loyal customers to those vendors. Given our excellent experience with Advantage Construction, and especially Josh and Matt, we hope to continue our relationship with your company into the future.

Regards,

Craig Larson



Silverthorn Estates Townhome President

Shoreview, Minnesota

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the members of the Advantage Council residing and out of the state. I want to express our appreciation and thanks to both Matt and all the Advantage Council members who did an excellent job of maintaining and windows in our community.

As a member of the Advantage Council, I was very pleased with the work that was done. The work was completed in a timely manner and the windows were replaced with new ones. The Advantage Council members were very helpful and professional. We will continue to work with the Advantage Council and Matt to give us great service.

John and Matt inspected everything in their knowledge and gave us the best possible price. We were very satisfied with the work that was done.

- Matt and John were very professional and gave us the best possible price.
- When the insurance adjuster was here, they were very helpful and professional.
- Both John and Matt were extremely responsive to questions and requests.
- We received a very good price for the work that was done.
- We received a number of compliments from the residents about how professional and courteous Matt and John were.
- After requesting one of our members to move into the room, they found it had been disconnected and they had to connect it.

Advantage Council is committed to maintaining an efficient and well-run community of homes. We are proud to have Matt and John as a part of our team. We will continue to work with them to give us the best possible service.

Advantage

Local Owners' Association

Advantage Council - on the

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